The Intelligent Office

… intelligence not only for vessels

Control Cost of Ownership and improve ROI

TESTIMONIALS

"Having implemented the "Intelligent Office" solution, gave us the opportunity to realize how cutting edge technology can enable a Shipping Company to control costs by adapting solutions that enhance productivity when at the same time reduce significantly the support and maintenance costs of the ICT infrastructure. Virtualization and thin clients, implemented by Setel, provided us with a resilient and efficient environment with exceptional ROI."

Nikkos J. Frangos
Blue Planet Shipping Co.

"The decision to deploy the communication suite of Setel's "Intelligent Office" was made after extensive evaluation. We have deployed Cisco VoIP solutions, Star3 and a customized bundle of corporate Internet access and Network security Smart-Boxes™. The benefits of an integrated environment were obvious from day one."

Markos J. Lemos
Diamlemos Shipping Co.

- A complete, modular and integrated solution bundle for implementing a manageable and secure ICT environment for Shipping Companies
- Controllable costs for outbound telephony towards International destinations and satellites
- Enhanced solution versatility and independence from all business application and communication vendors.
- Configurable, Modular and easy to deploy

With emphasis on low-cost and high-value solution as the key to both short and long term economical sustainability, Setel has developed an integrated bundle of equipment, software and quality services that enable Shipping Companies to respond to the unique challenges of the demanding Maritime industry. Our solution reflects our experience in working with companies like yours.

SETEL Integrates VoIP by CISCO

Accelerate your communications benefits by using Cisco Call Manager, and take the advantages of building productivity, providing access to a new world of value-added applications based on pure ip technology, Cisco's unparallel innovation and Setel's maritime experience.

3 STARS for Star3™

Combining low cost and quality at the same product STAR 3 can reduce dramatic your expenses in outbound communication costs with a variety of fixed to mobile and satellite and mobile to fixed and satellite solutions.

SEAMLESS & SECURE COMMUNICATION

Exploit bandwidth by using leased lines for voice and data and increase your output dramatically. Connect every branch with the main site and exchange data any time based on the unique QOS. Utilize a unique offering on a VSAT on-demand back-up solution and secure business continuity on your communications. All that integrated through the innovative Smart-Box™ series by Setel Hellas.

LCR FOR MOBILES

No more forbidden costs for international calls via your mobile phone. Setel's intelligent application route your call from your phone to your destination with the minimum cost. The intelligence is not enclosed in the office!

UNIFIED MESSAGING UM-Caliber™

The focus is on the work, not where it takes place. Individuals come together to communicate, collaborate, solve problems, develop plans and embrace opportunities. Setel integrates UMC as a unified messaging and filling solution into the core infrastructure providing access to all users at all times from any location.

VIRTUALIZATION & DESKTOP MOBILITY

Utilizing SUN Microsystems unique Thin Client solutions over a robust virtualized environment we achieve high security levels. No more uncontrolled PC's and users that causes a huge number of operational down times. Virtualization leads to investment security and exceptional

Setel
Your Global ICT Partner

VERSATILITY

"Intelligent Office" is designed to be able to respond in all the operational and functional challenges of a modern Shipping Company. From seamless corporate grade Internet access and on-demand back-up to advanced Unified Messaging and VoIP solutions, the "Intelligent Office" is a powerful and versatile tool towards efficiency, cost of ownership control and impeccable performance.

EFFECTIVENESS

Utilizing Virtualization technologies along with Sun Microsystems "Hot-Desking" concept through Sunray thin clients all users are able to use any workstation to access their personal profile and corporate data at all times.

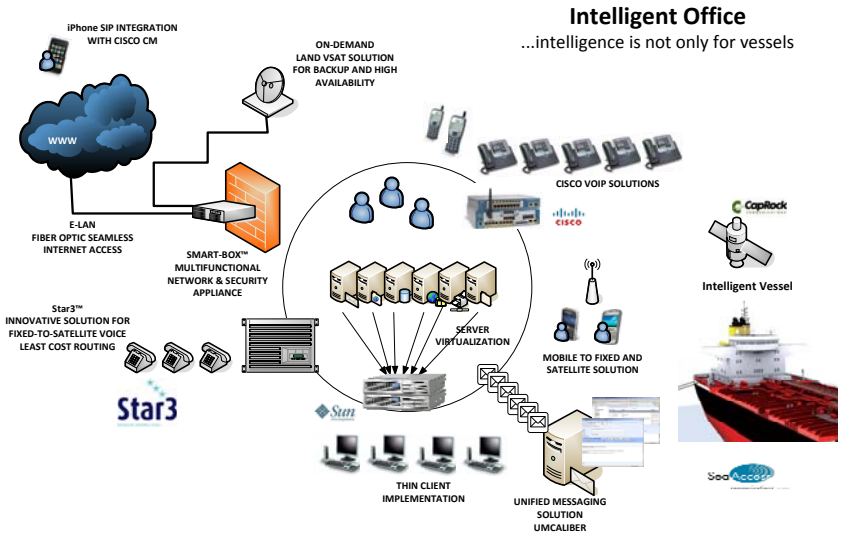
TURNKEY SOLUTION

The "Intelligent Office" is a flexible and versatile solution. Setel designs and configures the solution so that it depicts the exact operational needs of each individual company. The "Intelligent Office" is a turnkey solution from the core processing power to the last patch-cord cable.

For more information on any of our solutions or services please send your requests to:

sales@setel-group.com

Solution Technical Overview



The above drawing depicts a general overview of the **"Intelligent Office"** Solution, showing the immense **versatility** and **modularity** of it. From high-speed permanent Fiber Optic internet access to inexpensive and "On-Demand VSAT" tunneling for **resilience** to easily deployable outbound telephony and VoIP solutions, "Intelligent Office" suite delivers exactly the same features providing also real **independence**.

With a central virtualized and Multi O/S data processing environment and with an innovative and state-of-the-art Unified Messaging solution, among many, the "Intelligent Office" is a unique solution that is designed based on cutting edge technology and aiming to serve as a reliable tool for the efficient day-to-day operation of Shipping Companies.

Solution Configuration

- At the heart of **VoIP** solutions lay the absolute machine in various configurations which can not be other than **Cisco** call manager.
- Virtualization and Sun go together. At the core of the solution the new **SUN X64 Servers and SAN arrays** in various configurations provide a reliable, easily manageable and cost effective environment for local and remote users.
- 100% compatible with Microsoft's Technology, **UM Caliber**, not only can manage your e-mails, faxes and telexes, but can bring together and share the work environment. With a pure web interface UMC is accessible from anywhere just by using a simple browser.
- The smartest Network & Security appliance is depicted by the innovative **Smart-Box™** series by Setel Hellas. A unique device that manages and safeguards all network traffic and not only! Ask for detailed specifications for the whole range.
- A wide range of field tested and tried peripherals are complementing a **unique Maritime Turnkey Solution**. Totally customizable and fully configurable to reach perfection.

SERVICES AVAILABLE

24/7 Remote Technical Support

Installation and Setup

Maintenance

Hardware Support

On-Site intervention

Hosting & Outsourcing Solutions

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